

Mente Suave Psychiatry & Medicine/Roger Rivera DNP

Consent for Telehealth Services

Telehealth is typically an electronic transmission of data, using video calling, using technologies provided by the electronic health record, for improved patient access and convenience, which can result in a better patient care experience. During the communication, correct patient identification and confirmation of your practitioner and their credentials will be ensured.

Telehealth does have some considerations:

The inability to have direct, physical contact with the patient is a primary difference between telehealth and direct in-person service delivery. The patient agrees that the practitioner determines whether or not the condition being diagnosed and/or treated is appropriate for a telemedicine encounter.

The knowledge, experiences, and qualifications of the EHR providing data and information to the provider of the telehealth services need not be completely known to and understood by the practice. Charm EHR does take active and layered security measures with the use of telemedicine technologies.

In addition, the quality of transmitted data may affect the quality of services provided by the provider. The patient agrees to hold the practitioner and Capital Integrative Health harmless for information lost due to technical failures.

The practice may, in some cases, be required to forward patient-identifiable information to a third party, for instance upon request by your insurance company.

This is not different than the requirements for other non-telehealth medical records. Additionally, the patient (or guardian) is responsible for determining health insurance benefits for Telehealth visits and is responsible for amounts not paid by insurance. I understand and agree with the above, and consent to using telehealth at Capital Integrative Health.

Patient (or Guardian) Signature Date _____ Date: _____

Patient Printed Name _____